

Travel Vouchers Redemption Process:

1. Visit www.cleartrip.com or www.heritageholidaysindia.com
2. Call booking helpline number: 011-41639411/12/14 45564925/26 from Monday to Friday 10AM till 6 PM (Saturday till 3 PM)
3. Mention the date & destination that you wish to book and send the scan copy of the voucher .10 days notice for booking and the booking will be done.
4. Just pay the differential amount via online transaction or send the cheque / DD on the name of Heritage Holidays Pvt Ltd on their postal address i.e. the booking amount excluding the discount amount
5. Heritage Holiday to post/email your booking confirmation letter
6. The above coupons are valid for 12 months from the date of invoice or 31st Dec 2013, whichever is earlier.

Scratch Card redemption Offer:

Scratch Cards to be inserted with the travel voucher coupon.

Terms & Conditions:

1. The gifts can be claimed by sending the original card along with the copy of your invoice at our Central Processing Office: Heritage Holidays Pvt. Ltd. F-138,1st floor, Rajouri Garden, Main Market, New Delhi- 110027
2. Gifts can be claimed within 30 days from the date of invoice. Claims beyond 30 days Shall not be accepted.
3. Lead time of 15 working days for delivery of gifts .
4. Courier charges of Rs. 100 needs to be sent at the above address through an at par cheque or through an online payment at www.heritageholidaysindia.com
5. To claim the benefit of discount on F&B , the customer needs to submit the original food bills along with this scratch card before 31st Dec 2013. Offer valid on bookings done through Heritage Holidays Pvt Ltd. only .Alcoholic beverages are excluded from this discount.